



**Strategic Technology Advisory Committee
May 16, 2016
Minutes**

Present

Members: Irene Camins, Peter Cammish, Ruth Fuller, Matthew Hartsock, Justin Howell, Corrine Kirkbride, Carla Maguire

Resources: Laura Convento

Guests: Jim Petromilli (Strata Information Group)

Absent:

Members: Kimo Calilan, Kevin Anderson, Erin Duane

Resources: Casey Hentzen

Call to Order

The meeting was called to order at 2:06 p.m. by the Chair, Justin Howell.

Update on Survey – P. Cammish/J. Petromilli

Peter Cammish presented the results from the online survey for Faculty and Staff. The questions were based on a 4-point scale (less than 2.5 is negative). The majority of the participants were faculty members. According to the survey, Technology Planning to SCC is very important.

Website – All areas scored below 2.5, lowest scores were the website being Visually appealing, well organized, up to date, easy to find.

- Ruth Fuller suggested a survey for new students navigating the Website. The survey may be skewed because people have figured out to use the website.

MySolano – Too many clicks. Hard to navigate.

Banner, Website, Online Learning has a high importance but lower satisfaction

In regards to Banner, the following are ranked by importance

1. General Banner Training
2. Stable and accurate banner data
3. Training on Banner queries
4. Training on Banner reporting
5. Knowing how other Banner users affect the data I use

Online Education (Faculty only) – Majority are in agreement that they are satisfied with Distance Ed, Access, and Technology. Computer and Projection System are the highest used technologies in the classrooms. About half would use a smart board if they had access to it.

IT Questions (Tech Support and Training) – Majority are in agreement that IT staff are helpful. High satisfaction with tech support. Low satisfaction with technology systems being reliable or technology training offered.

Training – Majority of training across the board was received by peers or information online training. Relates to dissatisfaction with training.

Matt Hartsock reported that there were problems getting the Student Survey out and reported the issues to IT. The survey link was sent to Student Services and he noted it took a while for the survey to get approval by ASSC.

Action item: P. Cammish will send out the text responses to the questions.

Tech Plan Update – J. Petromilli

J. Petromilli read the Mission, Vision and Goals of STAC. The committee had the opportunity to make a few edits and additions at first pass (budget, continuous improvement to infrastructure, website). J. Petromilli will edit the draft and send the document to the committee by next Wednesday.

- Make technology a budgeted item, develop replacement schedule
- Website – Where will the website reside in Technology Plan (IT or PIO)
- Issues with web needs to be addressed
 - o Should a Website committee be formed?
 - o Should we pay to have the website professionally redone?
 - May cost about \$150k to revamp site
 - Should we outsource?
 - The nice pages are currently outsourced (i.e. BACCWE program)
 - Do we want to spend the money?
 - Can the departments manage their own site?

- If they don't know how, they will send a helpdesk ticket back to IT

Action Item – Jim to get draft by Wednesday, May 23 by noon. Group to send comments back to Jim.

Other Topics

Next Meeting

Discussed the possibility of meeting over the summer via video conference (zoom, skype), but most likely the next meeting will be scheduled in August.

Adjournment

The meeting adjourned at 3:40 p.m.

Respectfully submitted by Laura Convento